

Job Opportunities

Job Title: Combination/Network Technician

Company Name: PC Telcom

Job Description: PC Telcom is seeking a highly motivated individual with proven technical experience in computer networks and telecom infrastructure for an RLEC with regulated and non-regulated activities. An A.A.in Computer Science degree is preferred along with A+, ESI Phone System, and CMTS Certifications required, while N+ and S+ Computer Certifications and CCNA/CCNP Certifications are preferred.

Responsibilities: Providing customer service, assisting in sales of services, resolving customer issues, attending business meetings and associated activities, performing business and residential phone systems/computer network installations and hardware applications, maintaining Coax/Fiber/LTE broadband facilities, balancing amplifiers, balancing modulators, troubleshooting RF signal/voltage, performing aerial work, performing tasks in a complete and comprehensive manner, receiving work orders and trouble tickets, installing and terminating wiring and jacks, antennas, modems, routers, traveling to the site of the trouble in a timely manner, assessing the problem and using the appropriate equipment, taking corrective action, interacting with the customer in an appropriate manner, cleaning up the work area and leaving it neat, recording the work performed on the appropriate company paperwork, installing and repairing customer premise equipment, performing disconnects, troubleshooting/testing, assisting with preparing proposals for prospective sales to new and existing customers, performing site surveys and selecting wiring routing, determining equipment requirements, preparing detailed drawings, estimating equipment and labor and project costs, installing, maintaining, testing, and repairing all optical systems, battery systems, and backup generator operation/maintenance, demonstrating advanced knowledge of computer networks, telephony, digital applications, color codes and AC/DC theory, turning up and maintaining all special circuits such as SIP trunking, DDS, T1, OC3, and analog data, emphasizing a strong FTTP system, installing and maintaining services including telephone lines, cable, subscriber carrier systems, terminals, protective devices, LAN/WAN networks, computers, switches, firewalls, and customer owned equipment at PC Telcom and customer locations, installing, diagnosing and repairing trouble in advanced business phone systems (ESI, AVAYA, Mitel, etc), voice frequency repeaters, loop extenders and cable loading systems, conducting acceptance testing, reviewing blueprints, preparing quotes, conducting troubleshooting on systems, ensuring inventory is kept to minimum/maximum standards as set by Director of Operations, ordering parts, keeping the stockroom in a neat and orderly manner, etc.

PC Telcom was founded in 1906 and offers an excellent opportunity for a dynamic individual to manage the plant and network operations of this growing company. The company has approximately 1500 access lines, is 100% Fiber To The Premise (FTTP) in its RLEC area, is an ISP with high speed Internet access, fixed wireless, phone systems,

long distance, CATV, and other business interests. The company has approximately 20 employees and is located in Holyoke, Colorado in the northeastern part of the state.

PC Telcom offers a comprehensive benefits package and a challenging work environment. Planned growth should make for an exciting opportunity. The salary is commensurate with qualifications and experience.

To be considered submit a resume and salary requirements with three professional references to:

Ron Hudson, TCA
177 Savior Lane, Hamilton, GA 31811 or
rhudson791531@gmail.com